

Self-Transformations



CONSCIOUS MASSAGE & WELLNESS

Self-Transformations Membership Agreement

Membership Benefits

Members enjoy unlimited massage at the membership rate, regardless of the membership plan they choose. Members can upgrade or downgrade their additional sessions as desired. Members also receive up to 5 Gift certificates per year at the membership rate for their friends & family. Members receive 15% off all essential oil, CBD creams & other retail, & 15% off all classes & offerings.

Membership Term Agreement

I understand that my membership agreement is for twelve (12) consecutive months. Memberships will automatically renew unless the member decides to cancel in writing giving 30 days notice. A grace period of 2 months will automatically be added to any member account with massage credits still available.

Membership Billing Agreement

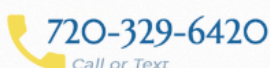
I understand that Membership payments are made once per month via automatic payment from a credit or debit card. I have allowed Self-Transformations, LLC to use my card for this purpose. This payment will be applied to one massage that will be available to me once the payment has been successfully processed. In the event that the credit card fails to process, I understand that I am unable to schedule appointments until my outstanding payment(s) are processed. I also agree to updating my card on file immediately should changes occur to avoid late or no payment. If a card on file continues to fail to process, a termination fee may be applied.

Credit Card Billing Authorization

I understand that in order to participate in the Self-Transformations Membership program, I must provide a valid credit or debit card number and the associated information required to charge this card for the monthly Membership payment. Self Transformations, LLC will securely store this information using their secure point of sale software Square. I authorize Self-Transformations, LLC to charge this payment method for the amount required in my membership level for the duration of my entire membership program. If my payment method fails, I understand that any outstanding Membership payments will be charged once payment information is updated. It is my responsibility to update my card on file should any changes arise. Continuous nonpayment of my membership program can result in an early termination fee.

Early Termination Fees

I understand that I must satisfy the membership term of twelve months or be subject to an early terminations fee. An early termination fee will be the cost of any remaining monthly massages for the entire term of this agreement at the membership rate. I understand that membership payments and cancellation fees are non-refundable.



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LONGMONT, CO 80501
Located in SE Corner of Sherman Village

Appointment Cancellation Policy

I understand if I cancel an appointment less than 48 hours in advance I will be charged 60% of the scheduled service regardless of the reason for canceling. I understand that the cancellation fee is unrelated to my membership payment and my pre-paid massage will remain available to me if my appointment is cancelled. We realize spontaneous changes in plans (and illness) do occur; we appreciate your understanding in providing partial compensation for our staff who rely on a busy schedule for a rewarding career. This policy helps us to compensate our employees. Your signature on this agreement authorizes Self-Transformations to charge this cancellation fee using your credit card on file.

Preferred Practitioner

We will do everything in our power to get members scheduled with their preferred practitioner in a timely fashion. However, in the event that your preferred practitioner is unavailable due to illness, injury, or changing/terminating employment, members will be expected to work with a different practitioner. In this case, we will always make sure our practitioners are highly-skilled, effective, experienced and understand your needs well. We will not be able to offer any refunds if/when you are unable to receive from your preferred practitioner. Members will still be expected to behold this membership contract.

Membership Transfer

I understand that if I am unable to satisfy the term of my membership for any reason such as but not limited to illness, family emergency, extended travel, work obligations, loss of income, a relocation or any other reason, I am unable to receive a refund but I do have the option of transferring my membership to another individual for the remainder of the twelve (12) month term. Membership transfers are limited to a single transfer per twelve month membership. The recipient of the transfer will assume all membership commitments for the remainder of the membership and will complete an amended membership contract. I understand that transfer of my membership will end my commitment and any outstanding membership benefits.

Monthly Massage Rollover & Unused Massages

I understand that if I am unable to use my membership massage within the month it was purchased it will remain available to me in my account for the entirety of my 12 month membership. In order to accommodate changing schedules, needs, unexpected events or travel, a 12 month membership has a 2 month grace period for any unused membership massages (credits). This means, every 12 month membership with any massage credits remaining will automatically be given 14 months to use them before the membership is automatically renewed. Members can plan ahead and "catch up" on any unused credits by receiving more than one massage in a calendar month. I understand that if I fail to use any remaining credits within this two month period at the end of my membership program, they will be void and no refund will be given.

Additional Membership Massages

Members will enjoy any additional massages received in any calendar month at the membership rate regardless of their membership level. This allows members to upgrade time or downgrade time for additional massages at their convenience. Members will pay for additional massages at the time of service.

Membership vs. Packages

Members are designed for those seeking regular self-care with the greatest amount of savings. Therefore, memberships cannot be shared, are not refundable and any unused massage credits past the grace period of 2 months will be void. However, packages of 10

never expire, can be shared with a family member or friend and is a better choice for those who need greater flexibility and who cannot commit to on average at least once a month massage.

Changing Massage Durations

Members with a 60-minute massage program level can always upgrade their monthly massage appointment and pay the difference at time of service. However, members with a 90-minute or 120-minute membership level will be unable to be monetarily reimbursed if they would like a lesser duration during any given month, nor will they be able to "break up" their 120-minute massage into 2, 60-minute massages for example. Please thoughtfully consider your membership level, needs, and time commitments beforehand.